



OnviSource Equipment Owners Association

The **OnviSource Equipment Owners Association (OEO)** members are OnviSource product users strengthening their investments in OnviSource teleservices solutions in a true member-vendor partnership. If you want a connection to the best and brightest in teleservices, the OEO and OnviSource can help make that happen.



WHY JOIN OEO?

The OEO is an association for business owners and operators who believe they are instrumental in their clients' success and are passionate about their contribution.

OEO is a true partnership with its vendor sponsor, OnviSource, a leading provider of all-inclusive teleservice customer engagement management software and cloud solutions.

Specialized committees work to keep the OEO organization abreast of the latest advancements in their industry.

- **Technical Committee** - Works closely with OnviSource engineering to provide feedback regarding products, enhancements, and new feature requests.
- **Education Committee** - Develops live and online events periodically to ensure ongoing training and education around topics of interest to the membership.

OEO MEMBER BENEFITS

INNOVATE - Learn first-hand from OnviSource and market leaders about the future of customer service and teleservices. Find opportunities to improve and grow your business.

BEST PRACTICES AND TIPS - Learn what other companies are doing. Implement the best practices for your company to maximize the investment in OnviSource products. Offer your suggestions for others to learn from you and your company.

NEWEST INFORMATION - The OEO is the conduit to communicate the latest product updates and announcements, as well as upcoming products and solutions. Learn about new technology, products and solutions on the OnviSource product roadmap.

COMMUNITY COMMUNICATIONS - Take advantage of the OEO "ListServ" - an online community of like-minded teleservices who can directly communicate and research past discussion topics, OnviSource products, and best business practices. OEO is the conduit for communicating the latest teleservice industry products and solutions, including industry updates and announcements.

ANNUAL MEETING - Face-to-face meetings to engage with peers about top-of-mind topics relevant to you, share ideas, receive exclusive training, learn best practices, answer each other's questions and see product demonstrations.

Get new ideas and insight from new members, and helpful advice from old ones, as you share familiar problem areas during rapid-fire and roundtable discussions.

Relax and enjoy social gatherings with other OEO members. Past meetings included welcome receptions, river cruises, group outings and dinners.



OnviSource Equipment Owners Assoc.

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