

OnviCord System Specifications

Architecture

- Highly scalable
- Single or multiple cabinets
- Standard RAID 0,1 and 5
- Redundant hot-swap power supplies standard in rack-mounted systems
- Components run as Windows® services on system startup
- MySQL database
- Components communicate using TCP/IP over network or Internet
- Multiple licensing options
- Audio and video files stored as standard .wav and .avi file formats

Telephony Recording Interface

- 2/4-Wire digital station interface
- T1 CAS, T1 PRI, E1 PRI, NFAS
- Digital station, analog station, and T1 CAS, T1 PRI, T1 NFAS, E1 PRI interfaces in the same box
- 2-Wire analog interface via phone handset, analog trunk lines and radios
- TeleDirect and Concerto predictive dialer interfaces
- Computer Telephony Interface (CTI)
- Amtelco, StarTel, and CadCom interfaces

System Maintenance

- Critical system alarms via email, pager, system speaker, or network connection
- Automatic database optimization and backup
- Remote diagnostics via Internet or modem

Security

- SSL supported web server
- Privileges are preset or configurable per user
- Critical system user activity logs
- Optional strong passwords
- Password expiration settings between 30 and 180 days
- Configurable web session time out
- Password protected database
- Passwords encrypted when stored
- Configurable encryption key length (40, 56, 128 bits)
- SMTP authentication support

Storage Control

- Configurable autopurge options
- Optional cyclic recording onto hard disk
- Customizable compression settings; GSM, PCM, ADPCM, TrueSpeech

Backup

- Windows® 2000 backup with DVD, LTO, DAT or NAS
- Other options available

Operating System Support

- Windows® 2000 Pro/Server,
- Windows® XP Professional
- Windows® Server 2003, Web 2003

