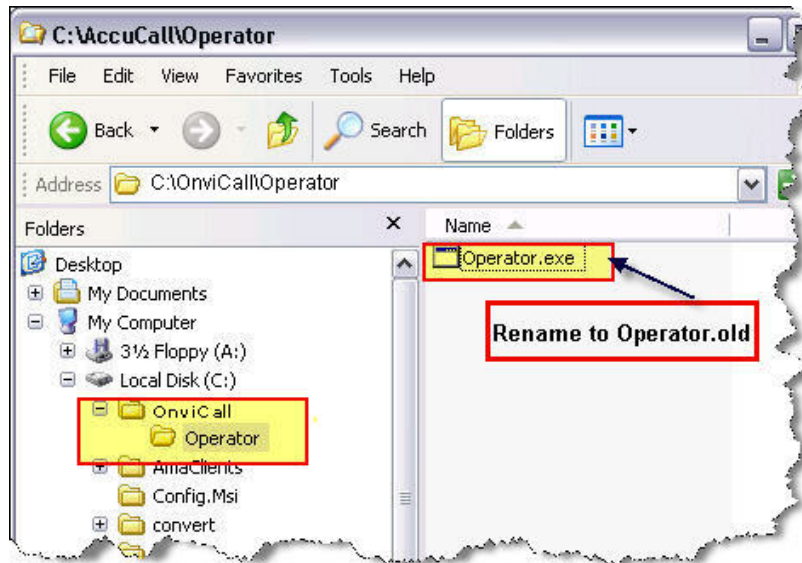


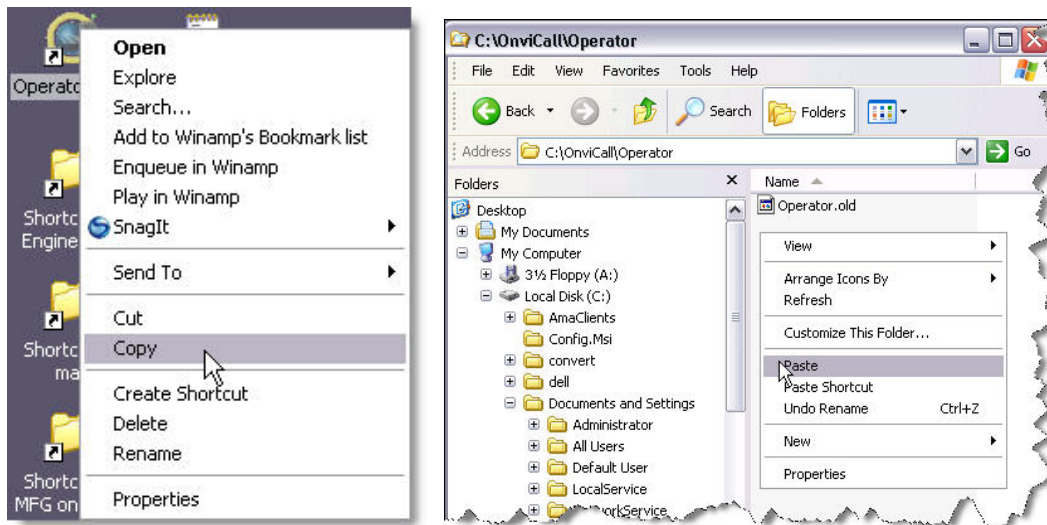
OnviSource Customer Communication
Subject: Leap Year Fix
Product Version: 5.2.X

Follow the following steps to apply the Leap Year fix:

- 1.) Go to: <http://www.onvsource.com/LeapYear/Leapyear.php>
- 2.) Download the new operator.exe to the **Desktop** of the **Operator** workstation.
- 3.) Go to **Start, Run**, and type **Explorer**. From the Window on the left, browse to **C:\OnviCallOperator** and locate the **operator.exe** rename this to **operator.old**



- 4.) Go to the workstation **desktop** and **right click** on the **operator.exe** that you downloaded previously, and click **Copy**.
- 5.) In the directory **c:\OnviCall\Operator** **right click** and “**paste**” the new executable.



- 6.) Have operators log out and log back in.